



**VACU-MAID®**  
CENTRAL VACUUM SYSTEMS

**SilentPartner®**  
CENTRAL VACUUM SYSTEMS

**AstroVac®**  
CENTRAL VACUUM SYSTEMS

# Owners Manual

## TABLE OF CONTENTS

Safety Instructions	Pg. 1-2
Grounding Instructions	Pg. 2-3
Operating Your Central Vacuum	Pg. 4
Maintenance	
Single Piece Cyclonic Units	Pg. 5
Split Canister Cyclonic Units	Pg. 6
Servicing Air Channel	Pg. 7
Inverted Bag Units	Pg. 8
Paper Bag Units	Pg. 9
Troubleshooting Guide	Pg. 10-12
Warranty	
Vacu-Maid & Silent Partner	Pg. 13
Astro Vac	Pg. 14
Tips on the Care of Your Central Vacuum	Pg. 15
Serial Number Location	Pg. 15

**IMPORTANT:** Carefully read and retain this booklet.



Lindsay Manufacturing, Inc.  
[www.lindsaymfg.com](http://www.lindsaymfg.com)

This appliance is for residential or commercial use

## **IMPORTANT SAFETY INSTRUCTIONS**

When using an electrical appliance, basic precautions should always be followed, including the following:

- \* Read all instructions before using this appliance.

**WARNING:** To reduce the risk of fire, electric shock or injury:

- \* Always follow these safety instructions

1. Do not leave room when hose is plugged in to the inlet. Disconnect power before servicing.
2. Electric shock could occur if used on wet surfaces.
3. Do not allow to be used as a toy. Close attention is necessary when used by or near children.
4. Use only as described in this manual. Use only those attachments that are recommended.
5. Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
6. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
8. Do not handle plug or appliance with wet hands.
9. If your system is equipped with an electrical vacuum hose, do not use if damaged. Do not pull hose around sharp corners, and keep hose away from heated surfaces. Do not run other appliances over vacuum hose.
10. Do not unplug system by pulling on vacuum hose. To unplug, grasp the cuff, located on the end of the hose. If you have a standard non-electric hose, pull out with a twisting motion. If your hose is an electric hose with direct connect plug in, pull straight out.
11. Do not put anything into vacuum inlets or vents. Keep all inlets and vents free of things that might slow airflow, such as lint, dust and hair. Do not use the vacuum system if something is blocking an opening.
12. If equipped with an air turbine power brush unplug the vacuum hose before attaching power brush. Keep fingers, hands and toes away from the base of the power brush. Failure to do so could result in injury from moving parts.
13. Do not use the electric vacuum hose if it is damaged, cut or punctured. Do not pick up sharp objects with the vacuum nozzle or hose. Hose may contain electrical wires.
14. In the event the power unit should get wet, do not use the vacuum system until it has been properly serviced and examined by a serviceman or installer.

15. Do not handle electric hose or inlets with wet hands.
16. Keep hair, loose clothing, fingers and all parts of the body away from wand, other openings and moving parts.
17. If so equipped, do not use your central vacuum system without dustbag and/or filters in place.
18. Always disconnect vacuum system before emptying dirt canister, cleaning filters or replacing dustbag.
19. Use extra care when cleaning on stairs.
20. Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where such liquids may be present.
21. Do not use to pick up dry wall or cement dust. Doing so will void warranty.
22. Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
23. When finished put the vacuum hose and attachments away to prevent tripping accidents.
24. For a grounded appliance, connect to a properly grounded outlet only. See grounding instructions.
25. For electric vacuum hose, connect to a properly wired 2-pole polarized outlet.
26. Electric vacuum hose, use only with the electric power brush for use with the central vacuum system.
27. The extension cord provided may only be used with the electric power brush for use with the central vacuum system.
28. **DO NOT USE** the electric vacuum hose or extension cord with any appliance other than the central vacuum electric power brush for which it is intended.

**CAUTION:** Do not use when rug (or floor) is wet.

**ATTENTION:** Ne pas utiliser lorsque le tapis (ou le plancher) est moduillé.

**SAVE THESE INSTRUCTIONS**

**-WARNING-**

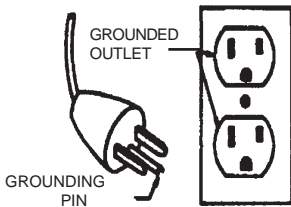
**ELECTRIC SHOCK COULD OCCUR IF USED ON WET SURFACES**

**GROUNDING INSTRUCTIONS**

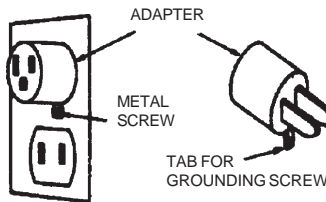
**FOR CORD CONNECTED APPLIANCE**

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. Your central vacuum system is supplied with an electrical cord having a grounding pin. It is recommended that this plug be used only with an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. This appliance is for use on a nominal 120-volt circuit (U.S. only) or 230/250 volt circuits where applicable, and has a grounded plug that looks like the plug shown in Figure A. A temporary adapter, that looks like the adapter illustrated in Figure B, may be used to connect this plug to a 2-pole receptacle as shown in Figure B if a properly grounded outlet is not available.

The temporary adapter should be used only until a properly grounded outlet (Figure A) can be installed by a qualified electrician. **NOTE: Temporary adapters are not permitted in Canada.** The green colored rigid ear, lug or the like, extending from the adapter, must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.



**FIGURE A**



**FIGURE B**

**DANGER---** Improper connection of the equipment - grounding conductor can result in a risk of electric shock. Check with a qualified electrician or your installer if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet use a temporary adaptor as shown and have a proper outlet installed by a qualified electrician as soon as possible.

## **GROUNDING INSTRUCTIONS**

### **FOR PERMANENTLY CONNECTED APPLIANCE**

This appliance must be connected to a grounded metal, permanent wiring system; or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.

### **OPTIONAL EQUIPMENT**

#### **FOR ELECTRIC HOSE OR VACUUM HOSE USED WITH EXTENSION CORD**

This appliance must be connected to a polarized (2-pole receptacle), permanent wiring system.

#### **RECEIVER BOX FOR REMOTE CONTROL**

This receiver box must be directly plugged into a polarized (2-pole receptacle) permanent wiring system. Do not use an adapter.

**DANGER ---** Do not use the receiver box for any other purpose except for use with the intended central vacuum system, 24 volt remote control system. Any other use may cause malfunction or breakdown of the receiver box.

# OPERATING YOUR CENTRAL VACUUM

Your central vacuum system has been engineered for a long, trouble-free service life. Your power unit is covered by a factory limited warranty that is enclosed with these instructions. Please read your limited warranty carefully. If your owners manual came with a warranty card, fill it out and return to the factory. You should fill out your registration card within ten (10) days of installation and return to address listed on the card. This will validate our factory warranty. Remember, your warranty does not cover abuse or misuse of the equipment.

If your owners manual did not come with a warranty card, contact your dealer for warranty information.

**CLEANING TOOLS** - Since there are several tool kits available, the use and care of these tools is explained in a separate booklet packed with each of the tool kits. It is very important to utilize the tool that is designed to perform a particular cleaning job, in order to obtain full efficiency from your system. Each of the tools and their designed use is explained in the booklet packed with your particular tool kit. Also, other special carpet & flooring tools are available, which are not included as part of the normal tool kits. A few of these are a vibrating upholstery tool, a pet grooming tool, and a hand held air turbine. In addition, there are accessories designed to allow you to safely pick up liquids with your cleaning system such as the Wet Pick-Up. Each of these tools is available for purchase from your local dealer; if you would like to know more about a certain tool, please contact them.

**VACUUM INLETS** - When opening the door of the vacuum inlet valve to insert the cleaning hose, care should be taken not to distort the door by forcing it too far open. Do not turn the system on and try to open the door of another inlet, since this will tend to pull the rubber gasket from the door. If inlet does not have remote on/off hose activated, leave door open for a few seconds after removing hose from inlet so the cyclonic filtration has time to shut down and debris can settle back down into the dirt can. If the power unit continues to run after the hose is removed from the inlet, the small ball which activates the low voltage switch at the inlet should be checked to make sure it has not become lodged in some way. Should this not shut the unit off, disconnect the electrical supply to the power unit and notify your local dealer or serviceman.

**VACUUM POWER UNIT** - Your power unit does not require any oil. The bearings in the motor are greased and sealed for life. The motor of the unit has contact brushes inside. As the unit is used, the brushes will wear, even when functioning properly. Because of this, the brushes in most power units will need to be replaced after 700 to 1,500 hours of use. Brush life is also affected by humidity, altitude, temperature and the number of starts and stops. So, there is a wide spread in the actual life of the motor brushes. On average the life of the motor brush, when used in a normal manner, will be from ten to twenty years. The cost of replacing your motor brushes is not great; but, the damage that can be done to the motor through not replacing the brushes **before they are completely worn out** is considerable. We recommend that you have your unit and motor brushes inspected by a qualified serviceman every 4-6 years.

# MAINTENANCE

## Cyclonic Systems

The mass of dirt and debris picked up by your central vacuum system is deposited in the dirt canister. The dirt canister is attached to the bottom of your power unit (single canister units) or filter canister (if split system unit) and will need to be emptied on a periodic basis. To empty the dirt can, follow these simple steps:

### Single Canister Units

**1** To remove the dirt canister, support the bottom of the canister with your knee\* (see figure 1a), then unsnap the two dirt canister latches by grasping the lower end of each latch and pulling straight away from the canister. (**Note:** The latches may be tight, but do not try to adjust them. They need to latch tightly, to ensure a proper seal, which is important in the operation of the cyclonic separation.)



Figure 1a

**2** Carefully lower the dirt container and empty the debris into any suitable trash container. (If equipped with an air channel and plastic bag, see page 7 for more instructions.)

**3** Check the vacuum pump protection screen by looking up or feeling up inside the dirt canister to remove any debris that may have become stuck on the screen up inside the metal cone. A plastic bag may be placed over the bottom portion of the top canister. Then, while holding the plastic bag tightly around the canister with one hand, push the bag up inside with the other hand and brush the screen surface (see figure 2a). In this way, the screen can be cleaned without getting any dust or debris on the floor or hands.



Figure 2a

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**TIP:** When cleaning the up inside the can, try using a toilet bowl brush or something similar. This will allow you to reach up inside more easily than just by using your arm. Still use the plastic bag, as this will keep the dirt from falling on you or your floor.

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Some units may have an optional Electro-Static screen. To remove the screen, pull down on the tab until the screen comes down through the metal cone. Clean the electrostatic screen by vacuuming, rinsing with water, or shaking. **IMPORTANT:** If you rinse the screen, make sure it is dry before placing it back in the unit or it will void warranty. To replace the screen, fold it and place it inside of the top of the metal cone. Then, allow the Electro-Static screen to expand until it covers the entire opening.

**4** Replace the dirt canister by slipping the rim of the dirt canister over the lip of the top can until it is seated against the rim gasket. Then while holding the canister in place with your knee\* (see Figure 1a), fasten the two latches. Do this by hooking the top lip of each latch over the rim of the top can and then press straight in on the bottom of the latches until they lock.

\*If you have trouble removing or replacing the dirt canister using your knee, try supporting the can with one hand, unlatching (or relatching) one side with the other hand. Then, reverse your hands to unlatch (or relatch) the other side.

## Split System Units

**1** To remove the dirt canister, support the bottom of the canister with your knee\* (see figure 1b), then unsnap the two dirt canister latches by grasping the lower end of each latch and pulling straight away from the canister. (**Note:** The latches may be tight, but do not try to adjust them. They need to latch tightly, to ensure a proper seal, which is vital in the operation of the cyclonic separation.)

**2** Carefully lower the dirt container and empty the debris into any suitable trash container. (If equipped with an air channel and plastic bag, see page 7 for more instructions.)

**3** Please note that for split systems, those systems which have the powerhead mounted separately from the filter canister, the screen may be cleaned by just lifting straight up on the lid of the dirt canister (see Figure 2b). *Optional maintenance: The underneath of the screen can also be cleaned. To do so, remove the two screws, lift screen and wipe the underneath of the screen clean. Place screen back into unit and secure with the two screws.*

These units may have an optional Electro-Static screen which can be lifted out and cleaned by vacuuming, rinsing with water, or shaking. Before replacing the Electro-Static screen make certain it is completely dry or it will void warranty. To replace the screen, simply place the Electro-Static screen over the stand pipe and push down to insure that it seats on the metal screen. With this type of unit, there is no need to look or reach up into the canister from the bottom of the unit. When replacing the lid, care should be taken to insure that it is placed squarely on the top of the canister; otherwise, it will allow a vacuum leak.

**4** Replace the dirt canister by slipping the rim of the dirt canister over the lip of the top can until it is seated against the rim gasket. Then while holding the canister in place with your knee\* (see Figure 1b), fasten the two latches. Do this by hooking the top lip of each latch over the rim of the top can and then press straight in on the bottom of the latches until they lock.



Figure 1b



Figure 2b

If you notice a lack of suction or power, lint screen or Electro-Static screen may be blocked. Remove lid and clean.



### HOW OFTEN SHOULD I CHECK OR EMPTY MY DIRT CANISTER?

Initially, the dirt canister should be checked or emptied weekly until some idea can be obtained as to how long it takes to half fill the canister under your normal cleaning routine. All vacuum systems will function more effectively if the filter system is emptied frequently. Under no circumstances should you allow your dirt canister to become more than 3/4 full before emptying.

Note: The canister will fill more rapidly if NEW carpets are being cleaned for there is usually a tremendous quantity of loose fibers that are retained in the carpet from the manufacturing process. In some instances it may take several months before all of these loose fibers are removed.

\*If you have trouble removing or replacing the dirt canister using your knee, try supporting the can with one hand, unlatching (or relatching) one side with the other hand. Then, reverse your hands to unlatch (or relatch) the other side.

## SERVICING YOUR DIRT CAN WITH AIR CHANNEL



**Step 1:** Place knee under bottom dirt canister to support the weight of the can, while you un-latch it.

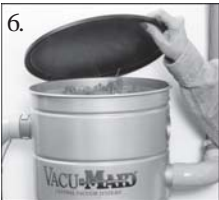
**Step 2:** Set the dirt can on the floor.

**Step 3:** Remove edge of the plastic bag from the bag clip.

**Step 4:** Lift the plastic bag from the dirt can.

**Step 5:** When plastic bag is high enough, wrap for the open end of the bag for a mess-free disposal.

### SOME MODELS WITH SEPARATE DIRT CANISTER ONLY



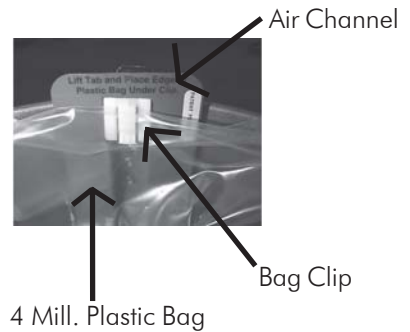
**Step 6:** Lift up the top lid.



**Step 7:** Clean debris from top screen as you would a dryer lint screen by wiping debris off of screen and deposit debris into used plastic bag.



**Step 8:** Throw away the used plastic bag.



**Note:** Do not store your replacement plastic bags on top of your central vacuum system. This can cause severe damage to your central vacuum system by not allowing the motor to get cool clean air.

## INSTALLATION OF NEW PLASTIC BAG



**Step 1:** Place a clean plastic bag into the dirt can.



**Step 2:** Wrap the edges of the plastic bag around the edge of the dirt can.



**Step 3:** Place the portion of the plastic bag around the Air Channel under the bag clip.



**Step 4:** Use your hands and press the plastic bag up against the sides of the dirt can.



**Step 5:** Lift dirt can back to the bottom of the dirt canister. Use your knee to support the can as you re-latch it.

# Inverted Bag Systems

Inverted bag units provide a permanent filter and require occasional cleaning. To clean the inverted bag units, follow these steps:

- 1** Remove the dirt canister by supporting the bottom canister with your knee\*. Then, unsnap the two dirt canister latches by grasping the lower end of each latch and pulling straight away from the canister (see figure 1c).
- 2** Carefully lower the dirt canister, dump the contents into trash container (figure 2c), and then set aside.
- 3** It is not necessary to remove the inverted bag to clean. A plastic bag may be placed over the bottom portion of the top canister. Then, while holding the plastic bag tightly around the canister with one hand, push the bag up inside with the other hand, and brush/shake the bag surface to loosen any dust and debris that may have accumulated on the bag (see figure 3c). In this way, the bag can be cleaned without getting any dust or debris on the floor or hands.
- 4** Replace the dirt canister by slipping the rim of the dirt canister over the lip of the top can until it is seated against the rim gasket. Then while holding the canister in place with your knee\* (see Figure 1c) fasten the two latches. Do this by hooking the top lip of each latch over the rim of the top can and then press straight in on the bottom of the latches until they lock.



Figure 1c



Figure 2c



Figure 3c



## HOW OFTEN SHOULD I CHECK OR EMPTY MY DIRT CANISTER?

Initially, the dirt canister should be checked or emptied weekly until some idea can be obtained as to how long it takes to half fill the canister under your normal cleaning routine. All vacuum systems will function more effectively if it is emptied frequently. Under no circumstances should you allow your dirt canister to become more than 3/4 full before emptying. (Note: The canister will fill more rapidly if NEW carpets are being cleaned for there is usually a tremendous quantity of loose fibers that are retained in the carpet from the manufacturing process. In some instances it may take several months before all of these loose fibers are removed.)

## HOW OFTEN SHOULD I CLEAN THE INVERTED BAG?

The inverted bag should be cleaned approximately 3-4 times a year or every time the dirt canister is dumped. If your inverted bag should ever need replaced, contact your local dealer.

\*If you have trouble removing or replacing the dirt canister using your knee, try supporting the can with one hand, unlatching (or relatching) one side with the other hand. Then, reverse your hands to unlatch (or relatch) the other side.

# Sealed Paper Bag Systems

Sealed paper bag units incorporate a two-layer disposable paper bag for superior filtration. These paper bags are also inexpensive and easy to throw away making vacuum maintenance easy. The mass of dirt and debris picked up by your central vacuum system is deposited in the filter bag inside the dirt canister. To remove this accumulation, follow these simple steps:

**1** Remove the lid by lifting straight up (figure 1d). There are no hinges or clamps.



Figure 1d

**2** Remove the bag by sliding the rubber gasket that surrounds the hole in the paper bag off the plastic inlet stem that protrudes through the side of the canister (figure 2d).



Figure 2d

Once the bag is off of the inlet stem, seal the bag by removing the backing from the tab and cover the hole with the flap. Press the flap so that it securely seals over the hole (figure 3d). This will help prevent dirt and dust from escaping.

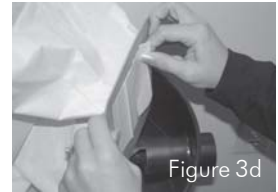


Figure 3d

Now, lift the paper bag from the dirt canister and place in a suitable trash container.

**3** Take a new bag and extend it fully (figure 4d), place it in the canister, and slide the rubber gasket onto the inlet stem until the rubber gasket drops into place in the ridge that is around the inlet stem (figure 5d).



Figure 4d

**4** Carefully replace the lid onto the dirt canister to ensure that it seals properly or it could cause a vacuum leak and reduce the cleaning efficiency of your system.



Figure 5d

**5** **NOTE:** This step is only required in the event that the bag breaks. If bag breakage does occur, it is necessary to lift the plate located under the bag and clean the small screen.



## HOW OFTEN SHOULD I CHECK OR EMPTY THE PAPER BAG?

The filter bag should be changed or cleaned when there is 3-6 inches of dirt or anytime there is a noticeable reduction of air flow at the cleaning tool. Initially, the dirt canister should be checked or emptied weekly until some idea can be obtained as to how long it takes to half fill the canister under your normal cleaning routine. All vacuum systems will function more effectively if it is emptied frequently. Under no circumstances should you allow your dirt canister to become more than 3/4 full before emptying. (Note: The canister will fill more rapidly if NEW carpets are being cleaned for there is usually a tremendous quantity of loose fibers that are retained in the carpet from the manufacturing process. In some instances it may take several months before all of these loose fibers are removed.)

# TROUBLESHOOTING GUIDE

Please read the Warranty certificate before attempting any service on your power unit. The motor in your power unit **DOES NOT** require oiling. The bearings have been lubricated and sealed at the factory. Tampering in any way with the motor blower will invalidate your warranty. Your central vacuum system has been engineered to provide many years of carefree service. Should your system for some reason fail to function properly, the following chart and instructions should help you to restore efficient service promptly. Check the chart for symptoms and then read across to determine the probable cause. The probable causes are numbered for your convenience and after you have found your symptom refer to the directions for checking that item.

<b>SYMPTOM</b>					<b>Check each X for PROBABLE CAUSE</b>
<b>NO AIRFLOW</b>	<b>LOW AIRFLOW</b>	<b>POWER UNIT DOES NOT RUN</b>	<b>POWER UNIT CONTINUES TO RUN</b>	<b>CYCLES OFF AND ON</b>	
X		X		X	1. Power Cord 2. Push-to-reset Circuit Breaker on Unit 3. Circuit Breaker in House Panel 4. Internal Thermal Switch in Unit (some models) 5. Electrical Wall Outlet Plug 6. Switch in the Wall Inlet Stuck Off 7. Switch in Wall Inlet Stuck On 8. Remote Control Wire Broken 9. Remote Control Wire - Shorted 10. Flexible Hose Plugged 11. Tubing in Walls Clogged 12. Dirt Canister Overfilled 13. Filter Bag - Clogged (some models) 14. Dirt Canister Lid - Off 15. Dirt Canister Gasket Loose 16. Outside Exhaust Blocked 17. Dirt Canister Not Latched 18. Another Wall Inlet Door Open 19. Blower Protection Screen Clogged 20. Relay Stuck - On 21. Relay Stuck - Off 22. Transformer Burned Out 23. Loose Wire in Power Unit 24. A Hose Plugged into another Inlet 25. P.C. Board Relay Stuck ON 26. P.C. Board Transformer burned out 27. LED Light
X		X			
X		X			
		X			
X		X		X	
		X			
X		X	X		
		X	X	X	
X	X				
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1. Power Cord - Make sure that the power cord is plugged into an operating receptacle of the proper voltage and current for your unit.

2. Push-to-Reset Circuit Breaker - If your unit has experienced an over current or extremely high temperature, the button will pop out. To reset, simply push the button in until it protrudes about 1/8 inch and stays in. If the breaker pops out again when the unit is used - call your service technician.

**3. Circuit Breaker in House Panel** - Check your house breaker panel - If the circuit breaker is off, you may have too many appliances utilizing that circuit. For best results, your power unit should be on a separate circuit. Try to remove some of the extra circuit load by unplugging other devices. If the breaker continues to cut off - call your service technician.

**4. Internal Thermal Switch in Unit** - If your unit comes equipped with an internal thermal switch and quits running, it may require 10 minutes to cool off before resetting itself.

**5. Electrical Wall Outlet Plug** - Sometimes the electric wiring from the house breaker panel to the wall outlet plug can become loose or broken. Plug a lamp or another electric appliance into the outlet to assure that you are getting power. If not, call your electrical contractor.

**6. Switch in the Wall Inlet Stuck in Off Position** - Plug your flexible hose into the other wall inlets - if your unit functions normally then the problem lies in the switch or remote control circuit to the inoperative inlet valve. The bolts holding the micro-switch in the inlet valve may have loosened allowing it to move out of position. Remove the wall inlet face plate and tighten the bolts or call your service man.

**7. Switch in the Wall Inlet Stuck in On Position** - Use your finger to roll the steel ball located in the top of the neck of the inlet. Some foreign material may have become lodged in the hole with the ball, preventing it from moving into its proper position. **Caution: if this procedure does not turn your unit off, unplug the power cord and notify your service technician.**

**8. Remote Control Wire - Broken** - Usually, if more than one wall inlet is inoperative, the trouble is in the remote control wiring, and the wire is either loose or broken, and should be tightened or replaced.

**9. Remote Control Wire - Shorted** - Unplug one of the remote control wires that is attached to the side of the power unit - if the unit stops, it indicates that the remote control wire is shorted or one of the wall inlet switches is stuck in the on position. If the procedure for number 6 does not shut the unit off and you cannot locate the short, notify your service man. If the unit does not stop running when you unplug the remote control wire - either the short is in the power unit wiring or the relay is stuck. Refer to number 20. **Caution: Checking the wiring in the power unit should only be attempted by a qualified service technician.**

**10. Flexible Hose - Plugged** - If proper airflow is not obtained through the hose, remove the hose from the vacuum inlet, then start the power unit by activating the wall inlet switch. If the airflow, at the inlet, is good, then this will normally indicate a blockage in the hose or wand. If blockage is in the wand, it can be disassembled and cleaned. If blockage is in the hose, the hose should first be laid out straight, then with the hose plugged into the inlet valve and the power unit running, pick up the hose, starting at the end furthest from the valve and gently stretch about two feet of it at a time as you proceed along the length of the hose toward the inlet valve. If this does not clear the stoppage, then remove the hose cuffs by unscrewing them, and switch them to the other ends of the hose (these cuffs have left hand screw threads so rotate them in a clockwise direction to unscrew from the hose). After this has been done replace the hose in the inlet valve and with the power unit operating, repeat the process of stretching the hose. If this fails to unclog the hose, run (handle first) a screwdriver with at least a 3/4" diameter handle through the hose.

**11. Tubing in Wall - Clogged** - Check the airflow at the power unit. If the airflow is good here but not at locations further from the power unit, your tubing is either clogged or has broken open. If you cannot repair this, contact your service man. If you turn the power unit on and leave the inlet valve furthest from the power unit open and then check the exhaust from the power unit, you can determine whether you have a break in the tubing or whether the tubing is clogged. If very little air is coming out of the exhaust of the power unit, then it is probably an obstruction in the tubing and not a break.

**12. Dirt Canister - Over Filled** - Whenever low airflow is experienced the first thing to check is the dirt canister for over filling or clogged filter bag (some models). Refer to Number 13. Read the Operations section of this manual for information on how to clean your dirt canister.

**13. Filter Bag - Clogged (some models)** - Read the Operations section of this manual for information on how to remove and clean your filter bag.

**14. Dirt Canister Lid - Off** - On those models with lift off dirt canister lids, (check the Operations section of this manual) the lid must be replaced squarely on top of the canister or it will allow a vacuum leak.

**15. Dirt Canister Gasket - Loose** - If the dirt canister gasket has been pulled loose, it will allow a vacuum leak. The gasket may be reattached with contact cement or any of the so called "super glues".

**16. Outside Exhaust - Blocked** - Check the exhaust system by removing the tubing from the motor blower exhaust and comparing the airflow at this point versus the airflow reaching the outside. If blockage is detected and cannot be removed, contact you service technician.

**17. Dirt Canister - Not Attached** - If the dirt canister latches (some models) are not properly closed, it will cause an air leak along the gasket and reduce your cleaning ability.

**18. Another Wall Inlet Door - Open** - Check all the inlet valves to make sure that only one inlet is in use at a time. Attempting to clean from two or more inlets at a time will reduce the airflow below the level required to deep clean your carpets.

**19. Motor Protection Screen - Clogged** - This usually occurs due to allowing the dirt canister to over fill, or a broken filter bag (some models). Refer to the Operations section of this manual for instructions on cleaning the blower protection screen.

**20. Relay Stuck - On** - Refer to Number 9. If after using the procedures described in Number 9 it appears that the relay is sticking on, unplug the power cord to cut off all electricity to the power unit. **Caution: Checking the wiring in the power unit should only be attempted by a qualified service technician.**

**21. Relay Stuck - Off** - If the procedures described in Numbers 1, 2, 3, 4, 5, 6 or 7, do not correct the power unit not starting, then it could be a malfunction of the relay, the low voltage transformer could be burned out, or there could be a loose wire in the power unit. If you suspect a malfunction in the power unit, contact your service technician.

**22. Transformer - Burned Out** - Refer to Number 21.

**23. Loose Wire In the Power Unit** - Refer to Number 21.

**24. A Hose Plugged Into Another Inlet Valve** - Cleaning from more than one inlet at a time will reduce the airflow to less than is required to deep clean your carpets.

**25. P.C. Board Relay stuck on** - Refer to Number 9. If after using the procedures described in Number 8 it appears that the relay is sticking on, unplug the power cord to cut off all electricity to the power unit. **Caution: Checking the wiring in the power unit should only be attempted by a qualified service technician.**

**26. P.C. Board Transformer burned out** - If the procedures described in Numbers 1, 2, 3, 4, 5, 6 or 7, do not correct the power unit not starting, then it could be a malfunction of the relay, the low voltage transformer could be burned out, or there could be a loose wire in the power unit. If you suspect a malfunction in the power unit, contact your service technician.

**27. LED Light** - Some units have an LED light at the unit. If the LED light is not on, refer to number 5. If you have power at the unit but LED light is off, contact your local service technician.

IF YOU CANNOT DIAGNOSE OR REPAIR YOUR TROUBLE, CONTACT THE NEAREST DISTRIBUTOR.

# Vacu-Maid®

## Central Vacuum Systems

### LIFETIME LIMITED\* WARRANTY

This Warranty gives you specific legal rights, you may also have other rights which vary from State to State (or Province).

#### ITEMS COVERED

\*VACU-MAID power unit canisters carry a lifetime limited warranty to the original owner against defects in material and workmanship until a time when the original owner ceases to own the VACU-MAID system, or the building it was originally installed in. The motor and all internal electrical components of a VACU-MAID system are warranted for a period of 10 years. Hoses, power brushes, floor brushes, and cleaning tools purchased in a VACU-MAID or DUSTMATE tool kit are warranted for a period of 2 years. All warranties commence from the original date of purchase. Any warranted defects will be repaired or replaced without cost to the customer except for transportation charges and/or charges associated with removal and reinstallation. This Warranty is given only to the original owner and cannot be transferred.

#### ITEMS NOT COVERED

This Warranty does not cover such conditions as normal wear to the power unit resulting from normal usage or from damage caused by accidents, negligence, misuse, or improper alteration, or from damage by fire, flood, or other acts of God. Motor brush wear is normal and is not considered to be a defect in material or workmanship. Further, this Warranty does not apply to vacuum tubing, fittings, wall inlets, or to the act of installing the VACU-MAID Central Vacuum Systems.

#### TERMS OF WARRANTY AND RESTRICTIONS

\*The Lifetime / 10 year / 2 year terms of this limited Warranty is effective for single family residential applications only. In commercial/ industrial and other applications, this limited warranty is valid for ninety (90) days from the date of installation for all components of the system. In commercial/industrial and other applications, this warranty shall be for the benefit of the original owner of the VACU-MAID Central Vacuum System. Warranty will be void if service is provided by anyone other than an authorized VACU-MAID dealer using VACU-MAID replacement parts.

#### REQUIRED REGISTRATION

Included with the papers which accompany the VACU-MAID product is a Warranty registration card. Please fill out and return this Warranty registration card or register online at [www.lindsaymfg.com/registration](http://www.lindsaymfg.com/registration) so that the required warranty information is on file. We also recommend keeping copies of receipts and delivery slips so that there is no discrepancy on date of installation or purchase.

#### HOW TO INVOKE THIS WARRANTY

If it should ever become necessary to invoke the rights and privileges of this Warranty during the period of effectiveness the following procedures should be followed:

- a) Refer to operating maintenance instructions to ascertain that a malfunction of the power unit has actually occurred.
- b) Notify the authorized VACU-MAID dealer-installer who sold the unit, that you have a problem and describe the nature of your difficulty.
- c) If the VACU-MAID distributor-installer has not solved your problem within a reasonable time (but in all events within 45 days of when you became aware of a defect), write or call Lindsay Manufacturing, Inc., to obtain instructions for warranty service.

#### DISCLAIMER OF OTHER WARRANTIES

LINDSAY MANUFACTURING, INC., HEREBY DISCLAIMS ALL LIABILITY WHATSOEVER FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH OCCUR AS A RESULT OF DEFECTS IN MATERIAL AND WORKMANSHIP IN THE PRODUCT. LINDSAY MANUFACTURING, INC., ALSO HEREBY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SOME STATES (or provinces) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES (or provinces) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. TO THE EXTENT THAT ANY LAW PROHIBITS, IN WHOLE OR PART, THE LIMITATION OF IMPLIED WARRANTIES, ANY IMPLIED WARRANTY APPLICABLE TO THE PRODUCT SHALL NOT EXCEED A PERIOD OF LIFETIME/5 YEARS/2 YEARS FOR SINGLE RESIDENTIAL APPLICATIONS OR 90 DAYS FOR COMMERCIAL/INDUSTRIAL AND OTHER APPLICATIONS.

This warranty is exclusive and is in lieu of all other expressed warranties, and in lieu of all other obligations or liabilities on the part of Lindsay Manufacturing, Inc., for damage to person or property. We do not authorize any person, including any dealer, agent, supplier, or representative of Lindsay Manufacturing, Inc., to make any other warranty or guarantee on our behalf, or assume for us any liability on the VACU-MAID Central Vacuum System other than that contained herein. No oral representations regarding warranty shall be binding upon Lindsay Manufacturing, Inc., whether extended before or after sale of that product.

LINDSAY MANUFACTURING, INC. / P.O. BOX 1708 / PONCA CITY, OK 74602-1708 / 580-762-2457  
VACU-MAID and DUSTMATE are registered trademarks of Lindsay Manufacturing, Inc.

# Astro-Vac® Central Vacuum Systems LIFETIME LIMITED\* WARRANTY

**This Warranty gives you specific legal rights, you may also have other rights  
which vary from State to State (or Province).**

## **ITEMS COVERED**

\*ASTRO-VAC power unit canisters carry a lifetime limited warranty to the original owner against defects in material and workmanship until a time when the original owner ceases to own the ASTRO-VAC system, or the building it was originally installed in. The motor and all internal electrical components of a ASTRO-VAC system are warranted for a period of 5 years. Hoses, power brushes, floor brushes, and cleaning tools purchased in a DUSTMATE tool kit are warranted for a period of 2 years. All warranties commence from the original date of purchase. Any warranted defects will be repaired or replaced without cost to the customer except for transportation charges and/or charges associated with removal and reinstallation. This Warranty is given only to the original owner and cannot be transferred.

## **ITEMS NOT COVERED**

This Warranty does not cover such conditions as normal wear to the power unit resulting from normal usage or from damage caused by accidents, negligence, misuse, or improper alteration, or from damage by fire, flood, or other acts of God. Motor brush wear is normal and is not considered to be a defect in material or workmanship. Further, this Warranty does not apply to vacuum tubing, fittings, wall inlets, or to the act of installing the ASTRO-VAC Central Vacuum Systems.

## **TERMS OF WARRANTY AND RESTRICTIONS**

\*The Lifetime / 5 year / 2 year terms of this limited Warranty is effective for single family residential applications only. In commercial/ industrial and other applications, this limited warranty is valid for ninety (90) days from the date of installation for all components of the system. In commercial/industrial and other applications, this warranty shall be for the benefit of the original owner of the ASTRO-VAC Central Vacuum System. Warranty will be void if service is provided by anyone other than an authorized ASTRO-VAC dealer using ASTRO-VAC replacement parts.

## **REQUIRED REGISTRATION**

Included with the papers which accompany the ASTRO-VAC product is a Warranty registration card. Please fill out and return this Warranty registration card or register online at [www.lindsaymfg.com/registration](http://www.lindsaymfg.com/registration) so that the required warranty information is on file. We also recommend keeping copies of receipts and delivery slips so that there is no discrepancy on date of installation or purchase.

## **HOW TO INVOKE THIS WARRANTY**

If it should ever become necessary to invoke the rights and privileges of this Warranty during the period of effectiveness the following procedures should be followed:

- a) Refer to operating maintenance instructions to ascertain that a malfunction of the power unit has actually occurred.
- b) Notify the authorized ASTRO-VAC dealer-installer who sold the unit, that you have a problem and describe the nature of your difficulty.
- c) If the ASTRO-VAC distributor-installer has not solved your problem within a reasonable time (but in all events within 45 days of when you became aware of a defect), write or call Lindsay Manufacturing, Inc., to obtain instructions for warranty service.

## **DISCLAIMER OF OTHER WARRANTIES**

**LINDSAY MANUFACTURING, INC., HEREBY DISCLAIMS ALL LIABILITY WHATSOEVER FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH OCCUR AS A RESULT OF DEFECTS IN MATERIAL AND WORKMANSHIP IN THE PRODUCT. LINDSAY MANUFACTURING, INC., ALSO HEREBY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

**SOME STATES (or provinces) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES (or provinces) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. TO THE EXTENT THAT ANY LAW PROHIBITS, IN WHOLE OR PART, THE LIMITATION OF IMPLIED WARRANTIES, ANY IMPLIED WARRANTY APPLICABLE TO THE PRODUCT SHALL NOT EXCEED A PERIOD OF LIFETIME / 3 YEARS / 2 YEARS FOR SINGLE RESIDENTIAL APPLICATIONS OR 90 DAYS FOR COMMERCIAL/INDUSTRIAL AND OTHER APPLICATIONS.**

This warranty is exclusive and is in lieu of all other expressed warranties, and in lieu of all other obligations or liabilities on the part of Lindsay Manufacturing, Inc., for damage to person or property. We do not authorize any person, including any dealer, agent, supplier, or representative of Lindsay Manufacturing, Inc., to make any other warranty or guarantee on our behalf, or assume for us any liability on the ASTRO-VAC Central Vacuum System other than that contained herein. No oral representations regarding warranty shall be binding upon Lindsay Manufacturing, Inc., whether extended before or after sale of that product.

**LINDSAY MANUFACTURING, INC. / P.O. BOX 1708 / PONCA CITY, OK 74602-1708 / 580-762-2457**  
ASTRO-VAC and DUSTMATE are registered trademarks of Lindsay Manufacturing, Inc.

# TIPS ON THE CARE OF YOUR CENTRAL VACUUM SYSTEM

Your power unit is warranted against defective materials and workmanship but not against misuse. There is a service charge for repairing or replacing damaged or misused components of the system or for unnecessary service calls. Your built-in system is a lifetime improvement for you and your family. Follow these simple tips and you will enjoy it for many years:

**1) DO NOT PLACE ANYTHING ON TOP OF THE POWER UNIT**

To do so would cause the motor to overheat as it will impair the cooling air flow.

**2) DO NOT OVERFILL YOUR DIRT CANISTER**

Allowing the dirt canister to fill up to the bottom of the plastic cone will nullify the cyclonic separator system and could cause debris to be drawn into the upper screen which may, in time, damage your power unit.

**3) USE ONE INLET AT A TIME TO MAINTAIN PROPER AIR FLOW**

Using more than one vacuum inlet at a time reduces the air flow to a level below that which is required to effectively deep clean your carpets.

**4) STORE YOUR HOSE AND TOOLS PROPERLY**

When not in use, always hang up your hose and store the cleaning tools and wands in a place where they will not be damaged.

**5) HOLD THE INLET DOOR OPEN WHEN REMOVING THE HOSE**

After removing the hose from the inlet, hold the inlet door open for a few seconds to:

- a) Make sure the unit has stopped.
- b) Clear any residual dirt out of the vacuum tubing

**6) DO NOT PICK UP ANY LIQUIDS**

Do not pull liquids into the vacuum tubing since any liquid left in the tubing may:

- a) Drain back out of the wall inlet and cause streaking of the walls.
- b) Cause dirt build-up in the tubing that could eventually clog the system.

Wet Pick-up Units are available for this type of use. Contact your local dealer.

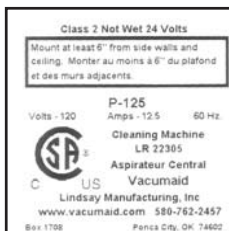
**7) BE CERTAIN TO FILL OUT AND RETURN THE WARRANTY CARD**

Take just a few moments to fill out the warranty card, cut it out, place a stamp on it and drop it in the mail.

**- IMPORTANT -**

## SERIAL NUMBER LOCATION FOR CENTRAL VACUUM SYSTEM

The serial number for your wall mounted central vacuum system can be found located under the unit model label (see representative diagram below). The unit model label will be found on the left or right side of the unit near the top and close to the wall.



**Unit Label**

(representative only. Yours may differ)

XXXX

**Date Code**

(representative only. Yours may differ)

XXXXXXXXXX

**Serial Number**

(representative only. Yours may differ)

## ON ALL SR36 & SR36C POWER UNITS:

This unit comes equipped with an internal thermal switch. When tripped it requires up to 10 (ten) minutes to reset before using.

Cette unite vient equipe d'un commutateur thermique interne. Une fois declenche inutes pour remettre a zero avant utilisation.

For more information, visit our website at [www.lindsaymfg.com](http://www.lindsaymfg.com)